

## **QUALITY & FOOD SAFETY POLICY**

Quality in Vitacress is our essence and is embedded in our name, our market positioning and our attitude.

It is our priority to;

- ❑ Grow high quality, authentic watercress, baby leaf salads and high value vegetables throughout the year through programmed, sustainable growing.
- ❑ Procure authentic raw materials and products through reputable and audited sources.
- ❑ Process and pack high value salad vegetables and complimentary ingredients under appropriate hygienic conditions.
- ❑ Transport raw materials and finished products under conditions designed to maintain quality and freshness.
- ❑ Take all practical steps to ensure products reach our national and international customers in peak condition and to ensure that they are in good condition throughout their life.
- ❑ Ensure consistent high quality and product safety through quality management systems which meet national as well as internationally recognised legislation in light of where the Company seeks to market its products, based on a commitment to recognise and uphold:
  - Portuguese & Spanish Legislation and / or in its absence European Community Directives
  - Internationally recognised food safety systems & accreditations
  - Hazard Analysis and Critical Control Points
- ❑ Provide the means to ensure that every employee will be adequately trained in the basic tasks of his or her employment.
- ❑ Achieve customer satisfaction as a basic goal, through the development of high value, innovative products and services.
- ❑ Maintain a clear vision on customer expectations and competitor performance through the ongoing measurement, monitoring and review of key performance indicators for the quality and safety of our products.
- ❑ Deliver continual improvement which is sought through ongoing liaison and feedback of both our suppliers and customers to this business.
- ❑ Undertake research and development collaborative projects with institutions.
- ❑ Undertake through Institutions, or use existing group research pool, knowledge or industry contacts to give Vitacress a strong development and innovation programme tailored to meet our consumer needs.

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Luís Mesquita Dias  
VPBU Managing Director